1. General Wheel information

Part number\*:
Finish:
Batch ID\*:

Was the wheel involved in an accident?\*
 [ ]  YES [ ]  NO

Where is the wheel positioned?

[ ]  not mounted (e.g. new/ stock/spare)

Truck/ Trailer\*:

[ ]  truck [ ]  trailer [ ]  other:       Axle line (1st/2nd/3rd/..)\*:

Left/Right\*: Inside/Outside:\*
[ ]  Left [ ]  Right [ ]  Inside [ ]  Outside [ ]  not applicable

1. Failure Of The Wheel

What is the area of examination?\*

[ ]  physical failure -> continue to 2.1

[ ]  aesthetic failure (appearance) -> continue to 2.2

* 1. Which physical failure occurred? *(+ specify in ‘Detailed description’ if possible)*

|  |
| --- |
| Detailed description:       |

[ ]  air loss drop center
[ ]  air loss bead seat
[ ]  air loss at valve or valve hole area
[ ]  crack bolt hole to vent hole
[ ]  crack bolt hole to bolt hole
[ ]  crack vent hole to vent hole
[ ]  deviate dimensions
[ ]  other:

* 1. Which appearance failure occurred?

|  |
| --- |
|       |

1. Your Contact Details

|  |  |  |  |
| --- | --- | --- | --- |
| Company name\* |       | Your reference |       |
| Address 1 |       | Parts bought at\* |       |
| Address 2 |       | Workshop |       |
| Postal code + city\* |       | Date of replacement\* |       |
| Country\* |       |  |  |
| Contact person\* |       | Email address |       |

Collection Address\*:

[ ]  Same as above

[ ]  Other:

|  |  |
| --- | --- |
| Company name\* |       |
| Address 1\* |       |
| Address 2 |       |
| Postal code + city\* |       |
| Country\* |       |
| Contact person + email address\* |       |

1. Please note:
2. Fields marked with \* are obligatory
3. Please keep the damaged part available for collection/ inspection
4. Please send us following photo documentation along with your warranty request
	1. Overview picture
	2. Picture of the failure
	3. Picture of the Batch ID and part number